6. The Student and Parent/Guardian understand and agree that they will not attempt any
repairs on the Device and that damage must be reported to the school. The student will
place a ´Help Deskµ ticket Zhen deemed necessar\, under the category of 1:1. The school
will sign out a loaner device to the Student. It is important not to delay as one problem can
lead to another if not solved right away. If your device is damaged, we will fix it or send it
out for repair. Under no circumstances should you or anyone else